**🟢 BrainFrame - Context Management Guide**

**✅ Purpose**

**To clearly manage the addition and removal of customer-specific contexts, ensuring neutral and consistent interactions.**

**🟢 Adding Customer-Specific Contexts**

1. **Clearly identify the new customer's name or project.**
2. **Summarize key requirements, preferences, or guidelines relevant to the interaction.**
3. **Explicitly mark these details as customer-specific context for clarity.**
4. **Verify the context entry for accuracy and completeness.**

**🟢 Removing or Clearing Contexts**

1. **Upon completion of a customer engagement or when context is no longer relevant, clearly identify which contexts are to be removed.**
2. **Confirm removal to ensure no residual information remains.**
3. **Conduct a quick validation check:**
   * **Confirm that no previous customer-specific context persists.**
   * **Ensure the baseline remains neutral and ready for new interactions.**

**✅ Best Practices**

* **Regularly perform context checks before starting a new engagement.**
* **Keep context summaries clear, concise, and relevant.**
* **Always verify neutrality after context removal to maintain integrity of interactions.**

**Customer Name: [e.g. Durham University]  
Project Focus: [e.g. NAC & Segmentation]  
Key Objectives: [e.g. Simplification, automation, visibility]  
Tone Preference: [e.g. Concise, technical, vendor-verified]  
Exclusions: [e.g. No assumptions without validation]**